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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Sonic has provided incredible service to our family in San Francisco. Their technicians were the best out of all the companies we've used in the past: AT&T, Comcast, etc. We've been incredibly happy and the fiber service has allowed our kids to watch educational videos, do their homework, and so much more. My husband is a programmer and he needs the fast connectivity for when he works from home. Our home download speed is a whopping 125Mbps, has never gone down, and capable technicians are available with a simple phone call to trouble shoot any issues.

My company has AT&T fiber in our office and the headache involved with billing, installation and fixing problems with initial installation, more incorrect (and inept) billing, and sales calls EVERY DAY trying to sell us something that we either already have or have had AT&T folks come out and tell us we can't use (more ineptitude) has been so frustrating. All that, and our download speed in a 2 person office in downtown San Francisco is a measly 24Mbps! 100Mbps slower and TWICE as expensive! We moved from standard cable to fiber optics and the improvement has really not made much of a difference. And it's gone down several times since we switched 2 years ago. No one knows at customer service what is going on and who is doing what. It is the definition of incompetence!

Please, please keep competitive providers - they help to make the traditional ones strive for better and are the true hallmark of a free market economy. Competition is healthy and makes everyone better!!

Thanks for your time!

Janie Worster